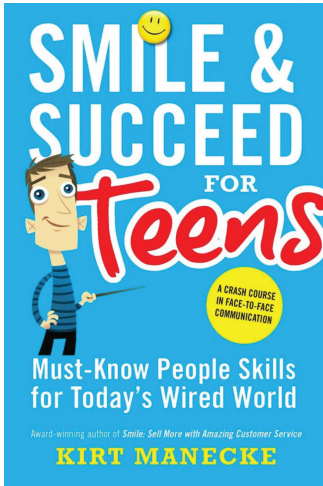


# San Diego Book Review

## Smile & Succeed for Teens



Smile and Succeed for Teens

by Kirt Manecke

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•Buy the Book

Posted July 28, 2015 by Gretchen Wagner in Young Adult

***How do you make a great impression over the phone?  
It's simple - smile as you answer the phone.***

In this age of total electronic connection, all the time, in-person social niceties seem to have disappeared – but in fact, they are more crucial than ever. *Smile and Succeed For Teens* is a great little handbook that teaches these essential skills in a fun, engaging way. The book is short, and will only take a few minutes to read through initially, but readers will find it will be referred to again and again for situations as varied as interviewing, customer service, sales and fund-raising.

Author Kirt Manecke begins with the timeless instructions of basic good manners: Smile. Make eye contact. Say please and thank you. Pay attention. These are so basic to developing respect that they are the foundation for all interpersonal communication – and for success. Just because they've been heard endlessly doesn't make them untrue! They are the classic skills that bear repeating and developing.

Manacke elaborates on these basics to give teens tips for landing their first job, and for keeping it, and then for giving excellent customer service, making the sale, and volunteering to make a difference and change the world. The writing is fun and friendly, with silly illustrations that keep the tone light and accessible, and not preachy. Paragraphs are short, sections are directed and concrete, examples clearly illustrate how to implement each concept. The author respects teens' abilities and experiences, and speaks with an easy authority to help teens navigate into the adult world. **This is a book every teenager will enjoy reading as they develop those essential people skills needed for success.**